

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Request to Associate Applications With
Customer No. 52246

Mail Stop EBC
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

Please associate correspondence for all applications listed on the attached spreadsheet with Customer No. 52246.

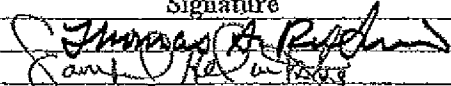
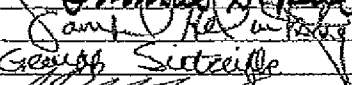
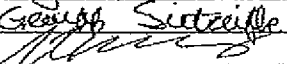
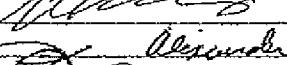
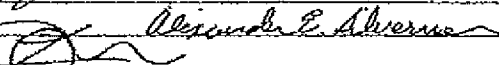
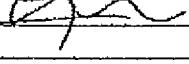
For each application listed on the spreadsheet, I am:

- ☐ The Inventor and there is no registered patent attorney or agent of record.
☒ An Attorney, Agent of Record or person granted Limited Recognition.

Please associate all the applications listed on the attached spreadsheet and the correspondence address with Customer No. 52246

For each application listed on the attached spreadsheet, I am:

- ☐ The Inventor and there is no registered patent attorney or agent of record.
☒ An Attorney, Agent of Record or person granted Limited Recognition.

Printed Name	Signature	Registration Number
Tom Restaino		33,444
Sam Dworetzky		27,873
Geoff Sutcliffe		36,348
Umesh Desai		36,380
Alex Silverman		37,940
Robert Evora		47,356

Note: Signatures of (1) all of the applicants or, if deceased, their legal representative(s), or (2) a registered patent attorney, agent of record or person granted Limited Recognition in each of the applications or patents listed on the spreadsheet are required.

Date: Jan. 2010 Telephone No. 678-325-6601

Docket No.	Application No.	Application Date	Title
2008-1727	12/609167	30-Oct-09	Method, Computer Readable Medium and Apparatus for Providing Different Services to Different Users of an Aggregate Endpoint...
2009-0078	12/481514	9-Jun-09	Method, Computer Program Product, and Apparatus for Providing an Observer Device With...
00142	10/029800	31-Dec-01	System and Method for Documenting Delays
00338	09/849971	8-May-01	Call Waiting Priority Alert
00338 CON	11/613191	20-Dec-06	Call Waiting Priority Alert
00338 CON1	12/576114	8-Oct-09	Call Waiting Priority Alert
01105	10/173594	19-Jun-02	System and Method for Managing Network...
01150 CON	11/693917	30-Mar-07	System and Method for Managing Network...
01115	10/082864	26-Feb-02	System and Method for Reliably Purging a Fault Server
01115 CON	11/613194	20-Dec-06	System and Method for Reliably Purging a Fault Server
50201	11/315759	19-Dec-05	Presentation of Network-Accessible Marketable Information Within a Web Page
50061	11/314982	21-Dec-05	Operations Switches and Systems for Providing Operations Service for Networks
01321 CON	11/296738	7-Dec-05	System and Method for Real-time Applications Modification
50202	11/315760	19-Dec-05	Podcasting Having Inserted Content Distinct From the Podcast Content
2007-1714	12/341435	22-Dec-08	Disk Drive Array Synchronization Via Short-Range RF Signaling
2007-1530	12/559758	15-Sep-09	Method, Computer Program Product, and Apparatus for Comparing Traffic Pattern Models...
00049 CON	11/868962	9-Oct-07	Method and System for Server-Based Error Processing in Support of Legacy-Based Usage and Billing Systems
60406	11/861583	26-Sep-07	Methods and Systems for Maintaining Diversity for Telecommunications Services
060280 CON	12/625370	24-Nov-09	Context-Detected Auto-Mode Switching
60280	11/611434	15-Dec-06	Context-Detected Auto-Mode Switching
02235	10/229765	28-Aug-02	Systems and Methods for Delivery of Communications in a Preferred Delivery Mode
02220 CON	11/615864	22-Dec-06	NMS Corba Listener for EMS Signals

30772	10/889349		12-Jul-04	Systems and Methods for Dynamically Adjusting QOS Parameters
50166	11/440659		24-May-06	Control of Traffic Flow by Sensing Traffic States
50325	11/610915		4-Dec-09	Physical Address Verification Within Electronic Documents
50003	11/141460		31-May-05	Transmission of Electronic Packets of Information of Varying Priorities Over Network Transports...
30572	11/098094		4-Apr-05	Devices and Methods for Monitoring Distributed Services
70188	11/947096		29-Nov-07	Containers for Transporting Data From a First Physical Location to a Second Physical Location
50113	11/287961		28-Nov-05	Providing a Quality of Service for Various Classes of Service for Transfer of Electronic Data Packets
60496	11/843954		23-Aug-07	Devices and Computer Readable Media for Providing Quality of Service Indicators
2094	10/298803		19-Nov-02	System and Method for Analyzing SS6 TCAP Messages
01169 CON1	12/199867		28-Aug-08	System and Method for Interfacing With a System Monitor
2009-0155	12/625232		24-Nov-09	Method, Computer Program Product, and Apparatus for Deriving Intelligence From Format Change Requests
01405 CON1	12/246348		6-Oct-08	Ambient Noise Cancellation for Voice Communications Device
60277	11/611345		15-Dec-06	Distributed Access Control and Authentication
60367	11/611475		15-Dec-06	A Device, System and Method for Recording Personal Encounter History
60368	11/611517		15-Dec-06	Method and System for Creating and Using a Location Safety Indicator
60208	11/679066		26-Feb-07	Remote Network Element Testing in a Broadband Communications Network
60437	11/860532		24-Sep-07	Methods of Completing Electronic Forms Relating to Interactions With Customers By Carrying Over Call Back Numbrers Between Forms
60475	11/845761		27-Aug-07	Communication Devices That Utilize Various Communication Networks to Satisfy Communication Needs of Device Applications
60400	11/855132		13-Sep-07	Methods and Systems for Handling Interactions Relating to Customer Accounts Based on a Status of Existing Trouble Tickets

01196 CON1	12/423649	14-Apr-09	Minimal Decoding Method for Spatially Multiplexing Digital Video Pictures
70149	11/928952	30-Oct-07	Conversion of Data From a First File Type to a Second File Type for Use by a Telecommunications Equipment Inventory System
02130 CON	12/625415	24-Nov-09	Systems and Methods for Providing Critical Information Based on Profile Data
2310	10/179332	24-Jun-02	Systems and Methods for Providing Critical Information Based on Profile Data
70187	12/021697	29-Jan-08	Packetized Power
70183	11/862489	27-Sep-07	Multi-Touch Interfaces for User Authentication, Partitioning, and External Device Control
70166	11/955386	12-Dec-07	Devices and Computer Readable Media for Use With Devices Having Audio Output Within a Spatially Controlled Output Beam
70048	11/840248	17-Aug-07	Systems and Methods for Localizing a Network Storage Utilizing One Telephone Account to Complete Calls Made From a Different Account
50405	11/430072	8-May-06	System and Method for Providing a Communications Service in Distributed Computing Environment
02273 CON	12/651068	31-Dec-09	System and Method for Providing a Communications Service in Distributed Computing Environment
2273	10/231258	30-Aug-02	Service in Distributed Computing Environment
01218 CON1	11/637228	11-Dec-06	Program Restart and Commercial Ending Notification Method and System
1455	10/171693	17-Jun-02	System and Method for Dynamically Capturing Digital Images From Image Capture Devices
1435	10/161755	4-Jun-02	Systems and Methods for Ordering, Billing, and Provisioning a Service
02169 CON1	12/178778	24-Jul-08	Systems and Methods for Providing Real-Time Conversation Using Disparate Communication Devices
40319	10/976136	28-Oct-04	Methods and Systems for Accessing Information Across a Network
70287	11/956935	14-Dec-07	Providing Access Control List Management
2008-2003	12/625146	24-Nov-09	Method, System, and Computer Program Product, for Correlating Special Service Impacting Events
30164	10/698060	29-Dec-09	Business Enterprise Backup and Recovery System and Method

99175	09/418824		15-Oct-99	Product Packaging Software
2008-1611	12/332227		10-Dec-08	Markup Language Stream Compression Using a Data Stack
00031 CON2	12/648424		29-Dec-09	Location Blocking Service for Wireless Networks
2005-0476	11/413193		28-Apr-06	Image Data Collection From Mobile Vehicles With Computer, GPS, and IP-Based Communication
C03-0070-0001 C1	12/244533		2-Oct-08	Systems and Methods for Automatic Forwarding in a Wireless Mobile Device
2242	10/607895		27-Jun-03	System and Method for Cross-Platform Computer Access
2510	10/738370		15-Dec-03	Methods and Systems of Span Design
99010	09/383145		26-Aug-99	Method and System for Preserving Service Node Resources and Reducing Clipping Effect
40234	11/218010		1-Sep-05	Systems and Methods for Providing a Telecommunications Extension Service for Multiple Telecommunications Units
040234 CON	12/623047		20-Nov-09	Systems and Methods for Providing a Telecommunications Extension Service for Multiple Telecommunications Units
2019	10/233618		4-Sep-02	Systems and Methods for Universal Password Control
02019 CON	11/692867		28-Mar-07	Systems and Methods for Universal Password Control
2022	10/136603		1-May-02	System and Method for Generating a Chronic Circuit Report for Use in Proactive Maintenance of a Communication Network
02022 CON	11/294003		5-Dec-05	System and Method for Generating a Chronic Circuit Report for Use in Proactive Maintenance of a Communication Network
02022 CON1	12/254917		21-Oct-08	System and Method for Generating a Chronic Circuit Report for Use in Proactive Maintenance of a Communication Network
2062	10/237346		25-Jul-06	Methods and Systems for Delivering Travel-Related Information
02062 CON	11/459897		25-Jul-06	Methods and Systems for Delivering Travel-Related Information
30061	10/618830		14-Jul-03	Methods, Systems, and a Computer-Readable Medium for Defining and Evaluating Business Rules During Runtime of a Computer Software Application Program

50005	11/147545		8-Jun-05	Methods and Systems for Monitoring Enterprise File Currency
50124	11/228974		16-Sep-05	Providing Multiple Communication Protocol Failover and Remote Diagnostics Via a Customer Premise Apparatus
60412	12/257737		24-Oct-08	Methods, Computer Program Products, and Systems for File Retention
50120	11/267558		5-Nov-05	Methods and Systems for Correcting Cross-Connect Assignments
60494	12/171391		11-Jul-08	Trouble Ticket Management System
60481	11/944855		26-Dec-07	Test System Having a Sub-System to Sub-System Bridge
60408	12275312		21-Nov-08	Methods, Computer Program Products, and Systems for Automatically Synchronizing Directory Structures Across Different Applications
40413	11/101682		8-Apr-05	Systems and Methods for Managing Application Configuration
02020 CON	11/613309		20-Dec-06	System and Method for Conducting Variable Voice Path Assurance Tests
01021 CON1	12/472348		26-May-09	System and Method for Rapid Creation and Display of Stylized Digital Content Items
2257	10/245485		17-Sep-02	System and Method for Data Compression in a Digital Subscriber Line Network
147	09/750575		28-Dec-00	Activity Based Order Preparation and Equipment Installation for Outsourced Operations
2317	10/212435		5-Aug-02	Architectural Council Based Method and System for Governing the Management and Lifecycle of a Technology Architecture
70336	12/177939		23-Jul-08	Disclosure Booth
70310	12/034153		20-Feb-08	Selection of Peers to Cluster Within a Peer-to-Peer Network
70189	11/968096		31-Dec-07	Audio Processing for Multi-Participant Communication Systems
99059 CON	11/736486		17-Apr-07	System and Method for Managing and Controlling Data
01415 CON	11/338078		24-Jan-06	Modeling a Computing Architecture
02098 CON	11/693699		29-Mar-07	System and Method for Viewing Search Results

040099 CON	12/492767		26-Jun-09	Acquiring and Processing Data Associated With an Incident Among Multiple Networked Computing Apparatuses
02167 CON1	12/250741		14-Oct-08	Systems and Methods for Data Retrieval, Manipulation, and Delivery
2272	10/223359		20-Aug-02	System and Method for Providing a Routing Service in Distributed Computing Environment
97049	09/805304		28-May-98	Methods for Detecting Defective Communications Lines
02103 CON	11/614078		21-Dec-06	System and Method for Managing Communications
2103	10/108347		29-Mar-02	System and Method for Managing Communications
99071	09/470375		22-Dec-99	Network and Method for Call Management
99071 CON	10/951006		27-Sep-04	Network and Method for Call Management
99071 CON1	12/176335		19-Jul-08	Network and Method for Call Management
				Methods, Systems, and a Computer-Readable Medium for Associating Dynamic Sound Content With a Web Page in a Browser
040199 CON	12/505141		17-Jul-09	Methods and Systems for Network Element Fault Information Processing
01327 CON	11/691918		27-Mar-07	Selective Information Request Methods and Systems
40045	10/884935		6-Jul-04	Method and System to Process Remote Orders
01171 CON	12/103293		15-Apr-08	Methods and Systems for Developing a Capacity Management Plan for Implementing a Network Service in a Data Networks
50148	11/257435		24-Oct-05	System and Method for Verifying Central Office Wiring Associated With Line Sharing
00321 CON1	11/779077		17-Jul-07	Systems and Methods for Collecting BIOS Data From a Plurality of Remote Computing Devices
351	09/822905		30-Mar-01	System and Method for Automated Network Element Database Population
01070 CON	11/736482		17-Apr-07	Systems and Methods for Policy-Enabled Communications Networks
00215 CON	11/250076		13-Oct-05	System and Method for Provisioning Virtual Circuit Orders on an Asynchronous Transfer Mode Subnetwork
207	09/741480		20-Dec-00	System and Method for Provisioning Virtual Circuit Orders on an Asynchronous Transfer Mode Subnetwork
00207 CON	11/087930		23-Mar-05	Converged Service Creation and Executive Environment Processes and System
284	09/893909		29-Jun-01	

54	09/742765	20-Dec-00	System and Method for Monitoring Incoming Communications to a Telecommunications Device
00054 CON	10/666059	18-Sep-03	System and Method for Monitoring Incoming Communications to a Telecommunications Device
00054 CON1	11/693697	29-Mar-07	System and Method for Monitoring Incoming Communications to a Telecommunications Device
1206	10/274036	21-Oct-02	Systems and Methods for Service Level Metrics From Monitoring Data at Service Gateways
01082 CON	11/230018	19-Sep-05	Systems and Methods for Remote Access to a Display-Based Bulletin Board in a Share User Environment
36	09/606333	30-Jun-00	System and Method for Collecting and Distributing Customer Sales Information
117	09/847619	1-May-01	Method and System for Interactive Acknowledgement and Notification of Receipt of Electronic Message
2107	10/279441	24-Oct-02	Variable Account Data Information System and Method
1167	09/964451	28-Sep-01	System and Method for Tracking Telephone Network Capacity and Equipment
00285 CON1	12/237477	25-Sep-08	Methods and Systems for Converged Service Creation and Execution Environment Applications
1111	09/985867	6-Nov-01	System and Method for Distributing News Articles and Other Information in an Organization
01111 CON	11/690824	24-Mar-07	System and Method for Distributing News Articles and Other Information in an Organization
1096	10/112558	28-Mar-02	System and Method for Provisioning Virtual Circuit Orders in Broadband Access Multiplexing Elements
01096 CON	11/387942	23-Mar-06	System and Method for Provisioning Virtual Circuit Orders in Broadband Access Multiplexing Elements
00312 CON	11/296734	7-Dec-05	Smart Call Delivery With GIS Integration
00312 CON1	12/624119	23-Nov-09	Smart Call Delivery With GIS Integration
320	09/966300	27-Sep-01	Remote Control Telephone Dialing System and Method
00320 CON	11/840437	17-Aug-07	Remote Control Telephone Dialing System and Method